

Electronic Data Interchange



Our EDI experts will be an extension to your ERP team to ensure your EDI transactions are processing correctly daily

> About EDI

EDI stands for Electronic Data Interchange. Essentially, it's the electronic exchange of data such as purchase orders and invoices, between sources in a common format directly from one computer to another. EDI is utilized by manufacturers, suppliers, and customers in just about every major industry, including automotive, aerospace, retail, finance, and consumer packaged goods. Our rapid, dependable, and secure technology empowers your business to exceed expectations while optimizing workforce efficiency.

> EDI Advanced Support

- Dedicated Support Manager
- Monitoring of Inbound EDI Processing
- Monitoring of Outbound EDI Processing*
- Monitoring of Document Acknowledgments
- Verification of integrity of out bound documents
- New Trading Partner Testing Assistance
- New Trading Partner Certification Assistance
- Verification of workflow into ERP System
- Support Available 8 AM - 5 PM EST Monday - Friday
- 24-Hour Ticket Logging
- Online Issue Tracking
- Coordinate with Tech. Team on Mods

**Outbound document monitoring
will atop at customers point of egress*

> Additional Services

- New EDI Map Creation and Adjustments
- EDI Mapping software (i.e. eVision)
- Change in Hardware/Operating System
- Change in Trading Partner Requirements
- Testing EDI eorkflows
- End-User Training
- ERP System Upgrades
- Change in VAN

Billed as time & Material

> EDI Guarantee

Through our EDI Managed Services, we guarantee seamless electronic data interchange (EDI), facilitating automated communication throughout shipping, procurement, and purchasing operations. These transactional communications are crucial at every step of your sales cycle, enhancing customer satisfaction and supplier relations.